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Introduction

The CQC's fundamental standards can only be met if services have safe and competent staff, including leaders and managers.



Skills for Care helps adult social care employers to get the best from their most valuable resource - their people.

Our practical support, including free guides, events, funding opportunities and consultancy, helps leaders and managers recruit, develop and lead their staff, retaining them from entry level right through to senior roles.

We can also help employers to prepare for inspection and improve their service.

Click on the next page to find out how Skills for Care can help.

Click on the links below to see how we can help.

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Supporting managers	
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Developing your workforce	
Preparing for inspection	
Delivering good and outstanding care	
Improving your service	

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good and
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your
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Connecting
with others

New services



We can help CQC-regulated, adult social care services to:

- ✓ understand the values, skills, qualifications and experience needed to manage a service
- ✓ know how to attract, recruit and induct new staff
- ✓ support their staff, including planning and delivering the appropriate learning and development.

If services should do one thing: research and plan your new organisation properly, before you submit a new provider application to the CQC.

Find out more:

www.skillsforcare.org.uk/newservice

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Supporting managers



We can help CQC-regulated, adult social care services to:

- ✓ identify and develop talent, including how to develop aspiring and new managers
- ✓ develop managers, for example through qualifications or leadership programmes
- ✓ ensure that managers have the right tools and resources to manage their service(s) and workforce
- ✓ access funding to pay for training or qualifications.

If services should do one thing: keep up to date with the latest best practice by joining our Registered Manager Membership.

Find out more:

www.skillsforcare.org.uk/managers

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We can help CQC-regulated, adult social care services to:

• help CQC-regulated, adult social care

services to improve their performance and reduce the risk of being closed down.

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We can help CQC-regulated, adult social care services to:

- ✓ understand what standards will need to be delivered
- ✓ learn from 'good' and 'outstanding' rated

If services should do one thing: access our GO Online: Inspection toolkit which shares the latest good and best practice.

Find out more:

www.skillsforcare.org.uk/GO

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We can help CQC-regulated, adult social care services to:

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If services should do one thing: engage everyone who's involved in your service, including staff and people who need care and support, in making improvements.

Find out more:
www.skillsforcare.org.uk/improve

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